Ahmed ElAlem

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I am Ahmed ElAlem, a Riyadh-based IT specialist, web developer and designer. My work connects dependable business infrastructure with useful digital experiences. Over more than ten years, I have supported users, managed networks, developed websites and produced visual communication across industrial, agency and training environments.

Professional experience

IT Specialist

General Contractor Company (GCC) / Elegance Cabinet Company (ECC) · Riyadh
June 2025 - Present

Helped establish the IT environment of an automated furniture factory, connecting offices, workstations and production machinery.

Support wired and wireless networks, CCTV and NVR systems, IP intercoms and access control.

Administer ZKTeco devices and BioTime, including shifts, attendance reports and troubleshooting.

Maintain staff devices, printers and servers, and coordinate technical support with machine-software vendors.

Develop the ECC website and support domains, business email, visual identity and digital content.

IT Officer & Graphic Designer

Taif Al Tasmeem Agency · Riyadh
2021 - 2024

Created visual identities, advertising materials, motion graphics and indoor and outdoor signage.

Built WordPress websites and online stores, supporting digital marketing activities.

Maintained computers, printers, the internal network and digital printing equipment.

IT Officer & Graphic Designer

Al Barjas Advertising Agency · Hafar Al Batin
2020 - 2021

Designed print materials and signage and developed the agency website.

Supported the agency's internal technology and day-to-day equipment needs.

Instructor & IT Officer

British Training Center · Cairo
2017 - 2019

Delivered introductory courses in C# programming and video editing.

Managed the center's computers and network and provided technical support.

Technical Support & Customer Service

TE Data (now WE) · Egypt
2012 - 2016

Resolved customer connectivity problems and supported internet-line services.

Managed reseller accounts and assisted with internal technical operations.

Skills & tools

Infrastructure & support: Windows · LAN / Wi-Fi · CCTV / NVR · IP Intercom · ZKTeco / BioTime · Printers & workstations

Development & web: C# · ASP.NET · WPF · SQL Server · WordPress · HTML · CSS · JavaScript · Git

Design & content: Photoshop · Illustrator · Premiere Pro · After Effects · Brand identity & print design

Education & languages

B.Sc. in Computers and Information, Tanta University, Egypt. Grade: Good.

Arabic: native. English: professional proficiency. Italian: conversational.